2026

PENANGPORT
A Member of MMC Group

MANAGER IT INFRA & TECH SUPPORT (INFORMATION TECHNOLOGY)

JOB RESPONSIBILITIES:

- Lead and manage to perform the reliability and efficiency of the data center infrastructure, networking, storage, servers and system administration management and technical support activities with cross-functional IT teams, to ensure seamless data center operations and optimizing performance.

- Professionally represent the IT infrastructure team to collaborate, Integration and ensure compliance with other department/industries to align with organizational goals as a technical consultant on projects, deals with work process, optimization methods, and risk management tools according to the requirements of the stakeholders.

- Conduct business needs via consultation, business requirements, and targeted observations. Work with various vendors and service providers, assessing and recommending improvements.

- Manage and resolve issues, ensures the highest level of security, systems and infrastructure availability, optimizing performance prepare documentation and status reviews.

- Manage and maintain good working relationships with all service providers and vendor to ensure that services received meet expected requirements of contract.

- Ensure for the management of Data Center & Servers, TOS & ERP, Networking & Communication, RDT Devices and Appliances to meet the organization's current and future requirements, identify performance issues proactively.

- Evaluate and identify recommended resource use approaches for Data Centers and servers, TOS & ERP, Networking & Communication, RDT Devices and Appliances system services to modernize the environment, including the evaluation and design and stay abreast of emerging technologies to drive continuous improvement.

- Develops, maintains and ensure the scope of tasks and system maintenance documentation has the ability to analyze situations and provide solutions to reported issues to affected parties, on the Data Center & Servers, TOS & ERP, Networking & Communication, RDT Devices and Appliances system services.

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QUALIFICATIONS, EXPERIENCE & SKILLS:

- Bachelor degree in Information Technology/ Computer Science similar field.
- Minimum five (5) years working experience in IT.
- A broad understanding of computer systems, IT infrastructure, operating systems, network and Database.
- Proven working experience in installing, configure and troubleshooting UNIX, Linux and Windows Server base environments.
- Experience with virtualization and containerization.
- Experience with automation software.
- Experience with solid networking knowledge.
- Strong communication skills, both written and verbal.

Kindly send your latest Resume with copy of certificates to:

HUMAN RESOURCES DEPARTMENT (Attn: HR Talent Acquisition)
PENANG PORT SDN BHD (HQ)
LEVEL 5, 5130 TERMINAL PENANG SENTRAL
JALAN BAGAN DALAM
12100 BUTTERWORTH
PULAU PINANG

or email us at recruitment@penangport.com.my by/before **14 September 2026**.