2026

PENANGPORT
A Member of MMC Group

SYSTEM ENGINEER IT INFRA & TECH SUPPORT (INFORMATION TECHNOLOGY)

JOB RESPONSIBILITIES:

- Perform system administration and technical support activities for the system hardware, software and network resources, on an allocated/defined system or environment as well as actively respond to incidents and requests as the second level technical support.
- Conduct business needs via consultation, business requirements, and targeted observations. Work with various vendors and service providers, assessing and recommending improvements.
- Resolve issues, ensuring smooth system integration and performing rigorous documentation.
- Professionally represent the infrastructure team to ensuring compliance with industry and resolving issues to optimize performance.
- Manage and maintain good working relationships with all service providers and vendors to ensure services received meet anticipated contractual requirements and strengthen any necessary remediation.
- Ensure for the management of ERP, Infra Facilities, PC, Security, Connectivity and Office Automation Systems to meet the organization's current and future requirements, and identify performance issues proactively.
- Evaluate and identify recommended resource utilization approaches for ERP Systems, Infra Facilities, PC, Security, Connectivity and Office Automation System Services towards empowering the environment, including design and evaluation.
- Develops, maintains and ensure the scope of tasks and system maintenance documentation, has the ability to analyze situations and provide solutions to reported issues to affected parties with full circle support.

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QUALIFICATIONS, EXPERIENCE & SKILLS:

- Bachelor degree in Information Technology/ Computer Science similar field.
- Minimum five (5) years working experience in IT.
- A broad understanding of computer systems, IT infrastructure, operating systems, network and Database.
- Proven working experience in installing, configure and troubleshooting UNIX, Linux and Windows Server base environments.
- Experience with automation software/networking knowledge

Kindly send your latest Resume with copy of certificates to:

HUMAN RESOURCES DEPARTMENT (Attn: HR Talent Acquisition)
PENANG PORT SDN BHD (HQ)
LEVEL 5, 5130 TERMINAL PENANG SENTRAL
JALAN BAGAN DALAM
12100 BUTTERWORTH
PULAU PINANG

or email us at recruitment@penangport.com.my. by/before **14 September 2026**.